










ANNEX 3: Decision tree for community pharmacists' advice

CORONAVIRUS SARS-CoV-2 HOW CAN PHARMACISTS ADVISE?

 <p>No symptoms (cough, fever or breathing difficulties)</p>	 <p>No travel history to affected areas or contact with infected people</p>	<ul style="list-style-type: none">• Offer reassurance• Very unlikely to have SARS-CoV-2 infection risk• Highlight preventive measures• Provide evidence-based information and advice (oral and/or written)
 <p>Symptoms (cough, fever or breathing difficulties)</p>	 <p>No travel history to affected areas or contact with infected people</p>	<ul style="list-style-type: none">• Offer reassurance• Unlikely to have SARS-CoV-2 infection risk• Highlight preventive measures• Provide evidence-based information and advice (oral and/or written)
 <p>No symptoms (cough, fever or breathing difficulties)</p>	 <p>Recent travel history to affected areas or contact with infected people</p>	<ul style="list-style-type: none">• Offer reassurance• Risk of SARS-CoV-2 infection may exist• Highlight preventive measures and recommend home quarantine for 14 days• Trace contacts history• Provide evidence-based information and advice (oral and/or written)• In case symptoms appear in the 14 days following return from travel or contact with infected person, contact emergency number or reference hospital
 <p>Travel plans to affected areas or contact with infected people</p>		<ul style="list-style-type: none">• Offer reassurance• Risk of SARS-CoV-2 infection may exist• Recommend home quarantine for 14 days upon return from travel• Inform about the situation and ways of transmission• Highlight preventive measures• Provide evidence-based information and advice (oral and/or written)
 <p>Symptoms (cough, fever or breathing difficulties)</p>	 <p>Recent travel history to affected areas or contact with infected people</p>	<ul style="list-style-type: none">• Offer reassurance• Risk of SARS-CoV-2 infection may exist• Contact health authorities to initiate care protocol• Inform about the procedure of isolation, diagnosis and treatment• Highlight measures to prevent further transmission• Provide evidence-based information and advice (oral and/or written)

Adapted from "Coronavírus 2019-nCoV: Intervenção da farmácia", Associação Nacional das Farmácias (Portugal)